## **Ray White**



### Accelerated Real Estate Licensing Course

Our Accelerated Real Estate Licensing Program is the vehicle to drive your real estate career further.

#### Accelerated Licensing Program

The Accelerated Licensing Program is a six day workshop aimed at fast tracking your real estate licensing course. The Certificate IV in Property Services (Real Estate) fulfils the educational requirements necessary to obtain your real estate licence. The workshops cover key information from each of the licensing units of study with much of the assessment conducted during class.

The program outline is as follows:

Day 1 - Business Management Days 3 & 4 - Property Sales Day 2 - Trust Accounting Days 5 & 6 - Property Management

Attendance at all workshops is compulsory (regardless of your RPL status).

#### Who Should Enrol?

Anyone who holds a current Certificate of Registration and has relevant real estate experience. This program is designed for:

- ✓ Office managers ✓ Salespeople
- ✓ Property managers ✓ Real estate related services

#### Course Assessment

Due to the interactive nature of the workshops, the number of take home assessments is greatly reduced. Much of the assessment is conducted during the workshops including the practical trust accounting assessment. Remaining assessments can be done at your own pace, as we allow up to 12 months to complete all course work.

#### **Recognition of Prior Learning (RPL)**

This course allows for your experience to be recognised through our RPL process. The application process is included in the cost of the course. If granted exemptions you will not be required to complete any written assessments for the applicable units.

#### **Course Information**

Visit raywhitetraining.com.au for all future course dates dates, locations and times.

#### Self Study Options

If you have not previously worked in real estate or cannot attend our accelerated program, complete your real estate licence through our self study folders or E-Learning options. You can still apply for RPL and complete the course in your own time. Contact us for details.

#### **Enrol Now!**

Complete the enclosed enrolment form or enrol online to reserve your place in the Accelerated Real Estate Licensing Program. For further information please contact us on 1300 380 800 or visit our website.



Call us on 1300 380 800

visit our website: www.raywhitetraining.com.au

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### **Real Estate Licensing**

#### **Course Information**

In completing the CPP40307 Certificate IV in Property Services (Real Estate) you must demonstrate competency in the 21 units summarised below.

#### **Business Management**

#### BSBRKG304B Maintain business records

This unit describes the performance outcomes, skills and knowledge necessary to maintain the records of a business in proper order on a day to day basis. At the time of endorsement, there were no licensing, legislative, regulatory or certification requirements applying to this unit.

#### **BSBSBM406A Manage finances**

This unit describes the performance outcomes, skills and knowledge necessary to implement, monitor and review strategies for the ongoing management of the finances of a small business. It also includes the daily and ongoing financial management of a small business and any specific legal requirements that may apply to its management.

#### CPPDSM4006A Establish and manage agency trust accounts

This unit of competency specifies the outcomes required to establish and manage trust accounts in an agency context. It includes reviewing agency accounts in order to comply with trust accounting requirements, establishing and managing trust accounts, maintaining appropriate records of trust transactions, and monitoring and reviewing trust accounts.

#### **BSBLED401A Develop teams and individuals**

This unit describes the performance outcomes, skills and knowledge required to determine individual and team development needs and to facilitate the development of the workgroup. Learned skills will be applied to meet team objectives.

#### CPPDSM4009B Interpret legislation to complete agency work

This unit of competency specifies the outcomes necessary to source and interpret legislation that affects real estate operations. It includes identifying and applying statutory interpretation techniques, identifying and tracking changes to relevant legislation and industry codes of conduct and the maintenance of appropriate records.

#### CPPDSM4015B Minimise agency and consumer risk

This unit of competency specifies the outcomes required to minimise risk to all aspects of agency business and to consumers. It includes identifying potential risks to the agency and its clients, analysing the causes and potential impact of risks, and the implementation of agency policies and procedures in order to minimise risks to the agency and consumers.

#### **Property Services**

#### CPPDSM4005A Establish and build client-agency relationships

This unit of competency specifies the outcomes required to establish, maintain and expand agency-client relationships to support the attainment of core agency business goals. It includes communicating effectively with clients, implementing the agency's approach to client service and agency-client relationship management strategies, implementing personal marketing strategies, and building ongoing relationships with clients.

#### CPPDSM4056A Manage conflict and disputes in the property industry

This unit of competency specifies the outcomes required to use communication techniques to manage and resolve conflict and disputes in the property industry. It requires the ability to assess conflict or dispute situations, accurately receive and relay information, adapt interpersonal styles and techniques to varying social and cultural environments, and evaluate responses.

#### CPPDSM4003A Appraise property

This unit of competency specifies the outcomes required to appraise the sale price range or rental value of all forms of property for listing purposes in line with client instructions, agency practice and legislative requirements. It includes researching the property, selecting appropriate methods to appraise the sale price range or rental value of property and preparing reports on the property appraisal. It does not address the formal valuation of property.

#### CPPDSM4017A Negotiate effectively in property transactions

This unit of competency specifies the outcomes required to manage effective negotiations in relation to the sale, lease or management of property. It includes establishing the needs and expectations of relevant parties, negotiating to achieve desired outcomes and managing potential and real disputes between parties.

#### Property Management

#### CPPDSM4011A List property for lease

This unit of competency specifies the outcomes required to list all types of property and businesses for lease. It includes implementing procedures for promoting an agency's property management services, establishing client requirements, planning and delivering property listing presentations, finalising listings for the lease of property, and recording and acting on client instructions. This unit does not address listings for property sales or the actual marketing or lease or the property under an agency contract.

#### CPPDSM4013A Market property for lease

This unit of competency specifies the outcomes required to market all types of property and businesses for lease. It includes planning, developing a marketing plan, preparing marketing materials, implementing marketing activities, and reviewing and reporting on marketing plans and activities.

#### CPPDSM4010A Lease property

This unit of competency specifies the outcomes required to administer the leasing of all types of property. It includes screening tenant enquiries, conducting inspections, obtaining and reviewing tenancy applications, completing tenancy agreements or lease documentation, placing tenants in properties, and recording tenancy arrangements.

#### CPPDSM4016A Monitor and manage lease or tenancy agreement

This unit of competency specifies the outcomes required to manage properties during the term of leases or tenancy agreements. It includes implementing the conditions of leases and tenancy agreements, responding to requests from tenants and landlords and managing the renewal and termination of leases and tenancy agreements.

#### CPPDSM4049A Implement maintenance plan for managed properties

This unit of competency specifies the outcomes required to develop and implement a maintenance plan for all types of managed properties. It includes determining property maintenance requirements, establishing aproperty maintenance plan, establishing and maintaining a key register, monitoring the security of managed properties and implementing and reviewing the property maintenance plan.

#### CPPDSM4020A Present at tribunals

This unit of competency specifies the outcomes required to appear effectively before a tribunal. It includes preparing for tribunal hearings, using appropriate tribunal etiquette, acting as a witness, participating in conciliation hearings and presenting a case.

# Ray White

### **Real Estate Licensing**

### **Course Information**

#### Sales

#### CPPDSM4012A List property for sale

This unit of competency specifies the outcomes required to list all types of property and businesses for sale. It includes prospecting for listings, establishing client requirements, planning and delivering property listing presentations, finalising listings for the sale of property and recording and acting on client instructions. This unit does not address listings for property management or the actual marketing or sale of property under an agency contract.

#### CPPDSM4014A Market property for sale

This unit of competency specifies the outcomes required to market all types of property and businesses for sale. It includes planning and developing a marketing plan, preparing marketing material, implementing marketing activities, and reviewing and reporting on marketing plans and activities.

#### CPPDSM4022A Sell and finalise the sale of property by private treaty

This unit of competency specifies the outcomes required to sell and finalise the sale of all types of property by private treaty. It includes qualifying buyers, arranging for potential buyers to inspect listed properties, delivering effective sales presentations, submitting offers and negotiating property sales with sellers and buyers and maintaining communications with sellers and prospective buyers. It also includes monitoring the process between exchange of contract and settlement for all types of property and businesses and preparing documentation for agency disbursements. This unit does not include the sale of property by auction.

#### CPPDSM4019A Prepare for auction and complete sale

This unit of competency specifies the outcomes required to prepare for an auction and complete the sale of property. It includes implementing the auction marketing plan, preparing auction documentation, confirming the reserve price with the seller, planning and implementing auction day procedures, and completing follow up procedures after the auction sale. The outcomes required to conduct an auction are addressed in CPPDSM4004A Conduct Auction.

#### CPPDSM4001A Act as a buyer's agent

This unit of competency specifies the outcomes required to act as a buyer's agent and represent buyers in the purchase of properties. It includes establishing buyer requirements, confirming buyer engagement of the agency, sourcing properties that meet buyer requirements, negotiating the purchase of property on behalf of the buyer, monitoring settlement of the sale and maintaining communication with sellers and buyers.

#### **Enrol** Now



Call us on 1300 380 800



visit our website: www.raywhitetraining.com.au

#### Assessment

Students will be required to demonstrate their competency by answering a series of questions relating to the material supplied in each unit. These questions will require specified types of answers such as short form, point form, multiple choice, true or false, case studies and completion of forms and templates.

#### Submitting Assessments

When completed, assessments should be submitted to Real Coach for marking. All work submitted must be typed or neatly handwritten. Illegible work will not be accepted. Assessments must be mailed or emailed. It is advised that students photocopy all documents prior to posting, as work that has been assessed as competent will not be returned to students. Students have two options for marking:

1) Standard marking – this is included in the course fee. Assessments will be processed within 21 days of receipt;

2) Fast marking - an additional fee will be charged for assessments to be processed within 5 days of receipt.

#### Deadlines & Extensions

All assessments must be completed and submitted within twelve (12) months from the date of purchase. Students may apply for a three (3) month extension however this will incur an additional fee of \$200.00. Extensions may only be granted once and must be applied for before the deadline for completion, otherwise re-enrolment in the course will be required.

#### **Recognition of Prior Learning**

We recognises that students will have acquired vocational skills from a variety of different sources, other than formal training. These skills are valid, irrespective of how they were acquired. Participants who believe they already have skills and knowledge that are covered in this course should apply at the time of enrolment to have these skills and knowledge assessed thus reducing their study time. To apply for Recognition of Prior Learning students will be required to complete an application form and submit all relevant documentation in support of their claim for exemption from any specified units. The application form can be obtained by calling us on 1300 380 800.

#### Support

We offer all students tutorial support via email and phone. If assistance is required with any part of this course students may lodge a support request via the support section of our website

www.raywhitetraining.com.au; email support@raywhitetraining.com.au or via our office on 1300 380 800 during business hours.

#### Terms & Conditions / Student Handbook

By enrolling in the NSW Real Estate Licensing course students are accepting our terms and conditions outlined in the student handbook which is available at

www.raywhitetraining.com.au. Below is a brief summary of our policies. Refunds - No refunds will be given once the course has been purchased. We takes no responsibility for damage to the course once purchased.

#### **More Information**

For further information please contact us on 1300 380 800 or email info@raywhitetraining.com.au

## Ray White.

## Enrolment Form

| Personal Inform   | nation                             |                                      |  |   |                   |                              |  |                           |  |                             |             |  |
|---|------------------------------------|--------------------------------------|--|---|-------------------|------------------------------|--|---------------------------|--|-----------------------------|-------------|--|
| Title Mr  |                                    | Mrs                                  | Miss Ms  | Gender  | Mal               | e Femal                      | e  |                           | Date of Birth  | /                           | /           |  |
| Given Names   |                                    |                                      |  | Family  | Name              | (surname)                    |  |                           |  |                             |             |  |
| Telephone / Mobile  | е                                  |                                      |  |   | Email             | Address                      |  |                           |  |                             |             |  |
| Residential Addres  | SS                                 |                                      |  |   |                   | Suburb                       |  |                           |  |                             |             |  |
| State   |                                    |                                      | Postcode   |   |                   | Correspor                    | ndence Mail  | ing Addr                  | ess Please tick prefer   | red mailing a               | address:    |  |
| Postal Address:   | san                                | ne as reside                         | ntial address, other   | wise complete belo                                    | ow                |                              | Personal   |                           | Postal   | Agency                      |             |  |
| Postal Address/PC   | ) Box                              |                                      |  |   |                   |                              |  |                           |  | Office Us                   | e Student # |  |
| Suburb  |                                    |                                      |  |   | S                 | tate                         | Pos  | stcode                    |  | Photo ID<br>Supplied        |             |  |
| Ray White Offic   | co Info                            | rmation                              |  | _   | -                 | _                            | -  | -                         | _  | oupplied                    |             |  |
| Office Name   |                                    | mauon                                |  | Mailing   | Addro             |                              |  |                           |  |                             |             |  |
|   |                                    |                                      |  | Mailing   |                   |                              |  |                           |  |                             |             |  |
| Suburb  |                                    |                                      |  |   | Sta               | ate                          | Postco   | ode                       |  |                             |             |  |
| Telephone   |                                    |                                      |  |   | F                 | ax                           |  |                           |  |                             |             |  |
| Email   |                                    |                                      |  |   |                   |                              |  |                           |  |                             |             |  |
| Choose Your C   | ourse                              | & Preferre                           | ed Learning Opt  | ion   |                   |                              |  |                           |  |                             |             |  |
|   | of Rea                             | istration C                          | Course   |   |                   | NSW Real                     | Estate Lie   | censing                   | Course   |                             |             |  |
| E-Learning  | Certificate of Registration Course |                                      |  |   |                   | E-Learning                   | Self Study   |                           |  |                             |             |  |
| Item Code   | Price                              |                                      | Item Code  | Price   | OR                | Item Code                    | Price  |                           | Item Code  | Price                       |             |  |
| CORC/USB  | \$                                 |                                      | CORC/SS  | \$  |                   | LIC/USB                      | \$   |                           | LIC/SS   | \$                          |             |  |
| CORC/RPL  | \$                                 |                                      | Postage & Handling   | \$ 22.00  |                   | Postage & Handling           |  |                           | Postage & Handling   | \$ 22.00                    |             |  |
| Postage & Handling<br>Total                                 |                                    |                                      | Total  | \$  |                   | Tota                         | ıl \$  |                           | Tota   | al \$                       |             |  |
|   |                                    | ·                                    |  |   |                   |                              |  |                           |  | _                           | _           |  |
| Select Delivery   | Addres                             | Agency                               |  | ase specify below                                     | Seminar Location  |                              |  | ing Cou                   | irse   |                             |             |  |
| Alternate Address   |                                    |                                      |  |   |                   | Seminar Date                 |  |                           |  |                             |             |  |
|   |                                    |                                      |  |   |                   |                              | Total  | \$                        |  |                             |             |  |
| allow 1 - 3 business days                                   | for deliver                        | y. Courier has au                    | urier to a street address onl<br>thority to leave at address it<br>ty for any damage to the co | f premises is unattended                              |                   |                              |  |                           |  |                             |             |  |
| loss caused if unattended<br>Real Coach - Terms ar          | d.                                 |                                      | ty for any damage to the CC  | and once parenased of                                 |                   |                              |  |                           |  |                             |             |  |
| By completing this form yo<br>a full explanation of the ter | u are acce<br>ms and co            | pting Real Coac<br>nditions please i | h's terms and conditions ou<br>refer to the student handboo<br>fers will be granted within 5   | ok. E-Learning/Self Study                             | <b>y</b> - No ref | funds or transfers will be g | given once the c   | ourse has be              | en purchased.  |                             |             |  |
| Payment Inform  | _                                  | _                                    | ore win be granted within 5  |   | comy ner          |                              |  | Se given if f             | see year in writing and will   |                             |             |  |
| Visa  | _                                  | stercard                             | American   | Express (AMEX incurs                                  | 3% surc           | harge)                       | Cheque / Mo<br>Please make   |                           | Real Coach Ptv I td  | Tax Invoice                 | _CORC/LIC   |  |
| Card Number   |                                    |                                      |  |   |                   |                              | Please make payable to Real Coach Pty Ltd<br>Direct Deposit<br>Please make payable to Real Coach Pty Ltd<br>ABN: 25 106 635 189<br>When submitted with |                           |  |                             | 635 189     |  |
| Expiry Date   |                                    | CVN                                  |  |   |                   |                              | Account Nam<br>BSB: 012-34   | ne: Real Coa<br>1 Account |  | payment this<br>constitutes | s form      |  |
| /   |                                    |                                      |  | on the back of your card<br>on the front of your Amex |                   |                              | Ref: Your Su   | rname                     | All payments must b  |                             |             |  |
| Card Holder's Name  |                                    |                                      |  |   |                   |                              |  |                           | completed Enrolment Form. Please send via:<br>Email: info@realcoach.com.au |                             |             |  |
| Signature   |                                    |                                      |  | Dat   | e                 |                              |  |                           | Fax: 1300 724 089<br>Post: PO Box 2533                                     | 2, Taren Point              | NSW 2229    |  |
| 1300 380 800  |                                    |                                      |  | ravwh   | itetra            | ining.com.au                 |  |                           |  | F                           | PAGE 1 O    |  |

| Language, Literacy and Cultural Diversity  |  |  |  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|--|--|
| In which country were you born? Australia Other, please specify  |  |  |  |  |  |  |  |  |  |  |  |  |
| Do you speak a language at home OTHER than English? No - English only Yes, please specify  |  |  |  |  |  |  |  |  |  |  |  |  |
| Are you of Aboriginal or Torres Strait Islander origin? No Yes, Aboriginal Yes, Torres Strait Islander   |  |  |  |  |  |  |  |  |  |  |  |  |
| How well do you speak English? Very well Well Not well Not at all  |  |  |  |  |  |  |  |  |  |  |  |  |
| How do you rate your ability to read English? Very well Well Not well Not at all   |  |  |  |  |  |  |  |  |  |  |  |  |
| How do you rate your ability to work with numbers? Very well Well Not well Not at all<br>The course requires a certain level of reading and numeracy skills to obtain this qualification. Real Estate as an industry requires a minimum understanding of English as all forms and<br>contracts must be completed in English. Due to this our course material is only provided in English and all assessments are to be completed in English.   |  |  |  |  |  |  |  |  |  |  |  |  |
| Disability   |  |  |  |  |  |  |  |  |  |  |  |  |
| Do you consider yourself to have a disability, impairment or long-term condition? Yes No   |  |  |  |  |  |  |  |  |  |  |  |  |
| If YES then please indicate the areas of disability, impairment or long-term condition Hearing/Deafness Physical Intellectual  |  |  |  |  |  |  |  |  |  |  |  |  |
| Acquired brain impairment Learning Vision Mental illness Medical Condition Other   |  |  |  |  |  |  |  |  |  |  |  |  |
| Other, please specify  |  |  |  |  |  |  |  |  |  |  |  |  |
| Education  |  |  |  |  |  |  |  |  |  |  |  |  |
| Are you still attending Secondary School? Yes No If not in which year did you complete that level of schooling?  |  |  |  |  |  |  |  |  |  |  |  |  |
| What is the highest level of school completed?Year 12 or equivalentYear 11 or equivalentYear 10 or equivalent  |  |  |  |  |  |  |  |  |  |  |  |  |
| Year 9 or equivalent Year 8 or equivalent Never attended school  |  |  |  |  |  |  |  |  |  |  |  |  |
| Have you successfully completed any of the following qualifications? Bachelor / High school degree Advanced Diploma / Associate Degree   |  |  |  |  |  |  |  |  |  |  |  |  |
| Diploma (or associate diploma) Certificate IV (or Advanced Certificate) Certificate III (or trade certificate) Certificate I Certificate I Certificate other than above  |  |  |  |  |  |  |  |  |  |  |  |  |
| Employment   |  |  |  |  |  |  |  |  |  |  |  |  |
| Which category best describes your current employment status?   Full time (F/T)   Part Time (P/T)   Employer   |  |  |  |  |  |  |  |  |  |  |  |  |
| Self Employed (not employing others) Unemployed (seeking F/T work) Unemployed (seeking P/T work) Unemployed (not seeking employment)   |  |  |  |  |  |  |  |  |  |  |  |  |
| Real Estate Experience   |  |  |  |  |  |  |  |  |  |  |  |  |
| Are you currently working in Real Estate? Yes No   |  |  |  |  |  |  |  |  |  |  |  |  |
| Do you hold or have you held a Certificate of Registration Real Estate License Previously held   |  |  |  |  |  |  |  |  |  |  |  |  |
| Current Office of Fair Trading Number / /  |  |  |  |  |  |  |  |  |  |  |  |  |
| Are you wishing to apply for Recognition of prior learning (RPL)? Yes No Unsure - Please contact   |  |  |  |  |  |  |  |  |  |  |  |  |
| Indicate number of years experience 0-6 months 1-2 years 2-5 years 5+ years  |  |  |  |  |  |  |  |  |  |  |  |  |
| Identification   |  |  |  |  |  |  |  |  |  |  |  |  |
| As per a government requirement, you will need to supply photo identification (Drivers Licence/Passport) as a part of your enrolment. We are unable to issue<br>Qualifications/Certification until we receive your identification.<br>You can submit your identification simply by visiting and uploading an image at <b>www.raywhitetraining.com.au/identification</b> or email to<br><b>info@raywhitetraining.com.au</b> Files accepted (png, jpg, jpeg, tif or gif). Please refer to our website for further instructions or contact our office on 1300 380 800.  |  |  |  |  |  |  |  |  |  |  |  |  |
| Study Reason   |  |  |  |  |  |  |  |  |  |  |  |  |
| Which category best describes the main reason for undertaking this education and training?   To get a job   To develop my existing business  |  |  |  |  |  |  |  |  |  |  |  |  |
| To start my own business To try for a different career To get a better job promotion It was a requirement of my job  |  |  |  |  |  |  |  |  |  |  |  |  |
| I wanted extra skills for my job To get into another course of study For personal interest or self development   |  |  |  |  |  |  |  |  |  |  |  |  |
| Other, please specify  |  |  |  |  |  |  |  |  |  |  |  |  |
| How Did You Hear About Us?   |  |  |  |  |  |  |  |  |  |  |  |  |
| Existing ClientEmployerEmail MarketingMail MarketingNewsletterFax  |  |  |  |  |  |  |  |  |  |  |  |  |
| Phone Facebook Referral Friend Google Search Other   |  |  |  |  |  |  |  |  |  |  |  |  |
| Terms and Conditions student handbook is located at www.raywhitetraining.com.au or call 1300 380 800 to obtain a copy  |  |  |  |  |  |  |  |  |  |  |  |  |
| The information provided will remain private and confidential. The student handbook includes information relating to your rights and obligations as a student with Real Coach, and also the training, assessment & support services provided by Real Coach. I have read and accepted the terms and conditions of the fees and refund policy and the information described in the student handbook. I give permission for Real Coach to discuss my training progress and result with my employer (if applicable), ASQA, Department of Education and other relevant parties if deemed necessary by Real Coach. I acknowledge that I have read the above and understand the information provided. I confirm that this information that I have supplied is true and correct. |  |  |  |  |  |  |  |  |  |  |  |  |
| Signature Date   |  |  |  |  |  |  |  |  |  |  |  |  |